

Find out more

Freephone

0800 023 2057 (Opening Times: Mon - Thurs 8am - 5.15pm; Fri 8am - 4.45pm)

If you would like to speak to someone face to face please call INFORM 0-19 on the above number to arrange an appointment.

INFORM 0-19 Childcare Brokerage Service

INFORM 0-19 also offers a Childcare Brokerage Service, which is designed to support parents and carers during the process of finding suitable childcare. We are able to help by:

- providing one to one support, advice and guidance, face to face or over the phone
- contacting childcare settings to arrange visits and
- visiting childcare settings with the parent / carer and advising on things to look out for when choosing a suitable childcare setting.

For further information please contact INFORM 0-19.

Email

inform0-19@bedford.gov.uk

Websites

www.childcarelink.gov.uk/bedfordshire
(search online for childcare providers and local groups)

www.bedford.gov.uk
(Bedford Borough Council's website)

www.centralbedfordshire.gov.uk
(Central Bedfordshire Council's website)

Your Feedback

We welcome any feedback and views you have about the service you received. If you have a comment, compliment or complaint to make then please contact the INFORM 0-19 Manager.

Disclaimer

We aim to provide free, confidential and unbiased information to help parents and carers make informed choices about childcare, activities, family support services and other child or family related issues. Every effort is made to provide accurate information.

Please contact INFORM 0-19 on 0800 023 2057 if you require further copies of this leaflet or the leaflet in large-print, another language or on audio tape.

عربي (Arabic)

نحن نقدم خدمات استعلامات للأباء وللمن يقومون برعاية الأطفال والبالغين الذين تتراوح أعمارهم بين 0 - 19 عاماً، نرجو أن نتصلوا بنا هاتفياً على رقم 0800 023 2057 إذا كنتم بحاجة إلى أي معلومات أو إرشادات.

Bengali

আমরা হলাম 0-19 বছর বয়সের শিশু ও অপব্যবস্থার বাচ্চাদের বাবামা ও তত্ত্বাবধায়কদের জন্য একটি তথ্য পরিষেবা, আপনার ফোনও তথ্য বা পরামর্শ প্রয়োজন হলে অনুগ্রহ করে আমাদের 0800 023 2057 নম্বরে ফোন করুন।

Hrvatski (Croatian)

Mi smo informacijska služba za roditelje i skrbnike djece i mladih u dobi od 0 do 19 godina. Ukoliko Vam je potrebna bilo kakva informacija ili savjet, nazovite nas na 0800 023 2057.

(Polish) polski

Udzielamy informacji rodzicom i opiekunom dzieci i młodzieży w wieku od 0 do 19 lat. Jeżeli chcą Państwo uzyskać informacje lub porady, prosimy zadzwonić pod numer 0800 023 2057.

ਪੰਜਾਬੀ (Punjabi)

ਅਸੀਂ 0-19 ਵਰਿਅਾਂ ਦੇ ਬੱਚਿਆਂ ਅਤੇ ਜਵਾਨ ਲੋਕਾਂ ਦੇ ਅਤੀਵਾਹਕਾਂ ਅਤੇ ਦੇਖਭਾਲ ਕਰਣ ਵਾਲਿਆਂ ਲਈ ਇਕ ਜਾਣਕਾਰੀ ਸੇਵਾ ਹਾਂ, ਜੇਕਰ ਤੁਹਾਨੂੰ ਕੋਈ ਜਾਣਕਾਰੀ ਜਾਂ ਸਲਾਹ ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ 0800 023 2057 ਤੇ ਫੋਨ ਕਰੋ ।

فارسی (Farsi)

ما خدمات اطلاع رسانی را برای والدین و مراقبت کنندگان از بچه ها و اشخاص تا 19 سال ارائه می نمایم، لطفا چنانچه نیاز به اطلاعات یا صلاحیدی دارید با شماره 0800 023 2057 تماس بگیرید .

Italiano (Italian)

Forniamo servizio di informazione ai genitori e a chi si prende cura di bambini e giovani nella fascia di età da 0 a 19 anni; chiamateci al numero 0800 023 2057 per informazioni o consigli.

اردو (Urdu)

ہم 0-19 سال کے بچوں اور نوجوانوں کے والدین اور نگرانوں کیلئے معلوماتی خدمات فراہم کرتے ہیں، اگر آپ کو کسی قسم کی معلومات یا مشورے کی ضرورت ہو تو براہ کرم ہمیں 0800 023 2057 پر فون کریں۔



Central Bedfordshire Council
and Bedford Borough Council
working together



INFORM 0-19

Information service for parents
and carers of children and young
people aged
0-19 years



FREEPHONE 0800 023 2057

INFORM 0-19

Your first stop for information about services for children and young people in Bedfordshire

Being a parent or carer is probably one of the most fulfilling jobs you can ever have. There are however occasions when it can also be the most demanding. At INFORM 0-19 we understand this and want to ensure you have all the necessary advice and information.

0 - 5 years

We provide information and advice on the following:

- childcare and early years education
- free nursery education funding
- help with childcare costs
- children's centres
- local family support services
- parent and toddler groups
- activities and local groups for you and your child
- support groups and clubs / activities for children with disabilities
- maternity, paternity, adoption and parental leave
- your rights as a working parent
- parenting support services
- starting school

Any other child or family related issue.

"Whatever your query, give us a call and together we can help you find a solution."



5 - 13 years

We provide information and advice on the following:

- before and after school care
- holiday playschemes and activities
- local family support services
- parenting support services
- support groups and clubs / activities for children with disabilities
- your rights as a working parent
- family learning opportunities
- dealing with bullying
- bereavement services
- child oriented support organisations

Any other child or family related issue.

"Your query will be dealt with in confidence by our friendly and dedicated advisors."

13 - 19 years

We can point you in the right direction if you need advice or are worried about the following issues:

- drugs and alcohol
- bullying
- local family support services
- parenting support
- holiday activities
- youth services
- teenage pregnancy
- support groups and clubs / activities for children with disabilities
- careers and further education
- bereavement services

Any other child or family related issue.

"A helping hand for Bedfordshire's parents."

